

# WHAT'S HAPPENING

Community Updates and Stories | APRIL 2018

  
The Landings



## RESIDENT REFERRAL STILL GOING STRONG

The Resident Referral Program now has no expiration date! Refer as many friends and family as you want. The sky's the limit! For qualified referrals who move in as a new resident you'll earn \$150 for the first and \$100 a piece for each and every one after that! At the time of application, the new resident must provide your name, contact number and email address as the referral source so we can make sure you get paid!

## COMPLIANCE: FOR SAFETY AND WELL-BEING

Living in family housing has its benefits: close proximity to base activities and services as well as creating a real sense of community. But living so close together can have its challenges, too. By following a few simple rules it will help ensure a positive environment for all.

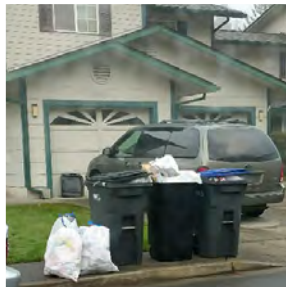
- Clean up after your pets in your home, in your yard and especially whenever they are in the community. Dogs must be leashed at all times and cannot be left unattended outside and/or tied to common area trees, posts or other fixtures.
- Please park in designated spots (garage, driveways, street - where available) and not up on the curbs or in the grass OR anywhere that impedes the flow of traffic in the neighborhood.
- Help keep the community looking neat and tidy by properly storing your trash and recycling bins by 8:00PM same day as pick-up. **Make sure your trash/recycle bins are clearly marked with your address.**



Clean up after "Fido" at home and in community



Be considerate of your neighbors: park right



Avoid being charged for someone else's trash

## A MESSAGE FROM CAPT SCHRADER: CEL SURVEY

"I recently met with the Community Director for Hunt Companies for our Quarterly Updates. We spent time reviewing the CEL survey results and discussing the consequent plan of action. I believe that we have found a positive way forward and everyone involved is committed to increased communication and continued positive improvements to achieve the quality of life that all NBK residents deserve.

I appreciate all your input to ensure we understand where to place our priorities on difficult issues such as parking/towing, trash collection, rules compliance, and timeliness of work order completion. Thank you to all of our survey participants. Please remember that fixing issues is not a once a year survey, it is a continuous interaction between you and your housing property partner, Hunt. If you have any further questions, you may contact Mr. Todd Hildebrand, Community Director, Hunt Properties, at (360)598-5831. I will continue to work closely with Hunt Properties to ensure our resident issues are addressed."

## IMPORTANT DATES

### APRIL 5

Superhero Breakfast, 9AM to 11AM at Landings Central. Show up in costume or come as your mild-mannered alter ego. But make sure to come... it'll be fun! Please RSVP before April 3rd.

### APRIL 6

Come Meet a Maintenance Tech! Stop by the picnic shelter (next to Landings Central) from 1-2PM - we'll be handing out popcicles and stickers (while supplies last). We'd love to see you there.

### APRIL 13

April is the Month of the Military Child. Show your support and wear purple all day. Download an editable certificate here: [http://www.militarychild.org/public/upload/images/MOMC\\_Certificate\\_2018\\_-\\_FINAL\\_-\\_EDITABLE.pdf](http://www.militarychild.org/public/upload/images/MOMC_Certificate_2018_-_FINAL_-_EDITABLE.pdf)

### APRIL 20

Resident Appreciation: stop by Landings Central from 7:30AM to 9:30AM for coffee and a treat! Start your day off with a little pick-me-up!

### APRIL 21

Captain America Earth Day Clean-Up at Jim Creek, 10AM-4PM, FREE. Join ranks with Captain America and other superheroes and celebrate Earth Day by assisting in the clean-up and beautification of Jim Creek. Refreshments will be provided for all volunteers. No registration required. Tools and equipment will be provided. Contact: (425) 304-5363.

### APRIL 27

It's the fourth Friday and that means we are drawing the winners for this month's gift basket: Spring theme. Stop in to either leasing office (BCC or Boorda Cener) to check it out. One winner picked at each leasing office!



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)





## CONGRATS TO THE GOLD-ROCK-FINDERS!

Judging by the excited folks that brought a golden rock into the leasing office to collect their prize the St. Paddy's Day event was a success! Here's a few pics of the lucky ones. We want to hear from you: let us know what kinds of activities you'd like to participate in for future months.



## MARIJUANA PROHIBITED

Despite the fact that recreational marijuana use is allowed in Washington State, it is still considered a schedule I substance at the federal level and is therefore a **criminal offense** to possess, distribute or use it anywhere in the housing community. Even if prescribed by a physician for medicinal use. The Landings property is owned by the Navy and is therefore considered federal property. This prohibition is listed under section I2 of your community handbook. Any reported offenses will be directed to Naval Base Kitsap security for follow up.



Congratulations to the winner of the March Madness/Sports-theme Gift Basket (see our Facebook page for photo). The April basket (Spring-theme) is available for viewing in the Neighborhood Management Office (NMO) now. There are a couple of ways you can be entered into the drawings: "check in" or post a positive comment on our Facebook page, bring a business card from a maintenance tech into the office, attend an event, or just come into the office and fill out an entry. One entry per option, per month.

## MAINTENANCE REQUESTS

We understand how frustrating it can be to not get a live person when you call the maintenance request line. Please DO leave a message: we have a phenomenal call-back rate and will get back to you as soon as possible.

Speaking of maintenance requests... The maintenance team will respond to requests within the following guidelines:

- Emergency: response within 15-60 minutes, work complete in a day
- Urgent: response within 24 hours, complete within three working days
- Routine: response within 24 hours, complete within five working days

Some examples of each:

- Emergency: gas leak, fire, electrical shocks/sparks, broken exterior door/windows, broken pipe, active leak in roof or walls, no heat (if below freezing outside)
- Urgent: overflowing toilet, no water or no hot water, no heat (if above freezing outside), clogged kitchen sink, refrigerator leaking or not working
- Routine: dripping faucet, stove burner inoperable, garbage disposal out, leaking dishwasher

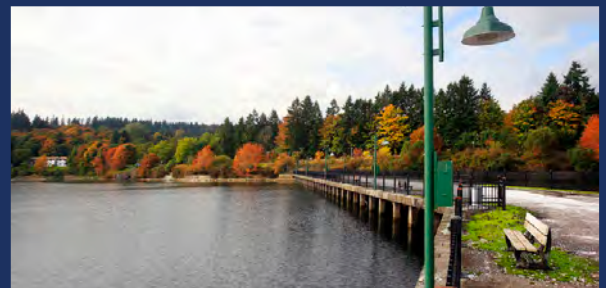
Life threatening or other extreme emergency situations should be directed to 911 first.

## NAVAL BASE KITSAP (The Landings)

Neighborhood Management Offices · M-F: 8AM-5PM; closed Sat-Sun  
71 Olding Road  
Bremerton, WA 98312  
(360) 394-7304

Neighborhood Maintenance Office · M-F: 8AM-5PM; closed Sat-Sun  
4620 Thresher Avenue  
Silverdale, WA 98315  
(888) 335-3297 (24/7 emergencies, too)

Visit us online: [www.thelandingskitsap.com](http://www.thelandingskitsap.com)  
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From various housing options to great amenities and customer service: The Landings brings it all into view.

