

WHAT'S HAPPENING The Landings

Community Updates | March 2019

Recognizing the importance of serving those who serve and sacrifice so much for our country, Hunt takes resident concerns extremely seriously, holds itself accountable and is committed to continuing to make necessary improvements to offer every resident high-quality housing. If you are not satisfied with any service please follow the three-step resolution process outlined below.



HOW CAN WE HELP?
FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP RESOLUTION PROCESS:

STEP 1	STEP 2	STEP 3
<p>CONTACT HUNT COMMUNITY MANAGER</p> <p>THE LANDINGS 360-394-7304 BANGOR / BREMERTON / KEYPORT 360-598-5831 CONSTITUTION PARK 360-394-7297 NAS WHIDBEY ISLAND 360-679-4241</p>	<p>INCOMPLETE OR NOT SATISFIED, CONTACT HUNT COMMUNITY DIRECTOR</p> <p>NAVAL BASE KITSAP 360-394-7299 CONSTITUTION PARK AND NAS WHIDBEY ISLAND 360-394-7334</p>	<p>ISSUE UNRESOLVED, CONTACT NAVY INSTALLATION HOUSING SERVICE CENTER</p> <p>NAVAL BASE KITSAP 360-396-4399 NAVAL STATION EVERETT 425-304-3402 NAS WHIDBEY ISLAND 360-257-3331</p>

FAMILY HOUSING OFFICES

<p>NAVAL BASE KITSAP HOUSING SERVICE CENTER 2228 10th St., Bangor, WA Silverdale, WA 98151 nblc-housing@navyflfcpnw.com</p>	<p>NAVAL STATION EVERETT HOUSING SERVICE CENTER 2000 W. Marine Dr., Stop 2028 Everett, WA 98207 erevnt-housing@navyflfcpnw.com</p>	<p>NAS WHIDBEY ISLAND HOUSING SERVICE CENTER 3075 W. Lemington St., Bldg. 2556 Oak Harbor, WA 98278 whidbey-housing@navyflfcpnw.com</p>
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IMPORTANT DATES

March 21 5:30-6:30 p.m.

Bring your favorite dish to share at the first monthly community potluck. We will provide plates, cups, silverware, beverages and desserts. Please RSVP on our Facebook event at @thelandingshousing

**March 5, 12, 19 & 26
10:00a.m-12:00 p.m.**

Fleet and Family Readiness New Parent Support Home Visitation Program is hosting a new playgroup at the Landings Central Community Center for children newborn to 5 years old. For more information please call 360-396-4896.

CEL ACTION UPDATE

Thank you all who completed our annual resident satisfaction survey. Your feedback is very important to us. As part of the survey, you may have asked to be contacted by a manager. Our management team has personally called all of the residents requesting a call back to discuss their concerns. In addition, we have reviewed all of your comments. Based on those comments we are implementing the following:

For every emergency or urgent work order received, our maintenance managers will personally call back to ensure the work was completed to your satisfaction.

We have signed a contract for repairs to be completed on playgrounds throughout the communities.

We're hosting more events that will provide easier accessibility to our management team, like Meet your Manager.

We are committed to providing 5-Star Service and your feedback is important to us. Based on survey results and comments, we are finalizing our actionable items list. Once completed we will share our list with all of you. In the meantime, should you have a concern please contact our team.



ONE MISSION. ONE COMMUNITY.

HuntMilitaryCommunities.com



RESIDENT EVENTS

MARCH 21-COMMUNITY POTLUCK

Show off your favorite dish. Join us as we kick-off the first monthly potluck of 2019 at the Landings Central Community Center. This is the first of what we hope becomes a monthly tradition for you and your family. We will provide plates, silverware, beverages and desserts. We ask that you RSVP on the Facebook event at www.facebook.com/thelandingshousing.

Resident Events Coming up in April....

April 12 Game Night at the Landings Central 6:30-8:30 pm

April 18 Community Potluck at the Landings Central 5:30-6:30 pm

Mondays in April-Resident appreciation. Come to the leasing office every Monday in April for a special treat.



Thanks to those who participated in our Valentine Crafting Fun and our Meet and Greet events in February. Also congratulations to our February gift basket winners Patricia, Joy and Brad(not pictured). Don't forget to enter for our March basket.

COMMUNITY CALENDARS

March 2019

Pacific Northwest Communities-
The Landings Resident Event Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	Happy St. Patrick's Day!				1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21 Community Potluck Dinner & Craft Time: 5:30pm-6:30pm Location: TLC	22-Gift Basket Drawing	23
24	25	26	27	28	29	30
31						TLC-The Landings Central 71 Olding Rd. Bremerton WA 98312

APRIL 2019

Pacific Northwest Communities-The Landings Resident Event Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 Visit the office for Donuts and Coffee between 8 am -11:00 a.m. -TLC	2	3	4	5	6
7	8 Bring your pet during office hours for a special treat -TLC	9	10	11	12 Game Night 6:30-8:30 p.m. -TLC	13
14	15 Stop by anytime during the day for a chocolate treat-TLC	16	17	18 Community Potluck Dinner & Craft-TLC 5:30-6:30 p.m	19	20
21	22 Come by the office for a spring flower-TLC	23	24	25	26-Gift Basket Drawing	27
28	29 Visit the office to make yourself a root beer float at our root beer float bar-TLC	30				
	We Appreciate You! Visit the Landings Central Community Center for treats each Monday in April					TLC-The Landings Central 71 Olding Rd. Bremerton WA 98312

NAVAL BASE KITSAP (The Landings)

Neighborhood Management Office · M-F: 8AM-5PM; closed Sat-Sun 71 Olding Road (Landings Central) Bremerton, WA 98312 (360) 394-7304

Neighborhood Maintenance Office · M-F: 8AM-5PM; closed Sat-Sun 2765 Wencker Way (NOW OPEN right behind Landings Central!) Bremerton, WA 98312 (888) 335-3297 (24/7 emergencies, too)

Check out self-help maintenance to borrow yard tools and more!

Visit us online: www.thelandingskitsap.com
Like us on Facebook: www.facebook.com/TheLandingsHousing
Tweet Hunt Military: twitter.com/huntmilitary



Your Landings Management Team: Jennifer Hyde, Community Manager

