Energy conservation starts with YOU!

The Office of the Secretary of Defense mandated an energy conservation program to coincide with efforts to reduce our dependence on foreign oil and to promote energy efficiency and environmental sustainability in PPV housing.

RECP is a Navy-mandated program and was **NOT** designed to generate profits for Hunt MH or the Navy.

$ $ $ $ $

Money saved through this program will directly benefit families via capital reinvestments, renovations, community amenities, etc.

$ $ $ $ $

Each home will be placed into a **Like-Type Group** (LTG) with other homes for determining the monthly utility allowance.

LTGs will be determined by:

- Neighborhood
- Size of home (square footage)
- Year built
- Electric ONLY or combined electric/gas utilities

The size of your family/number of occupants in the home is **NOT** a factor in determining LTGs or the monthly utility allowance.
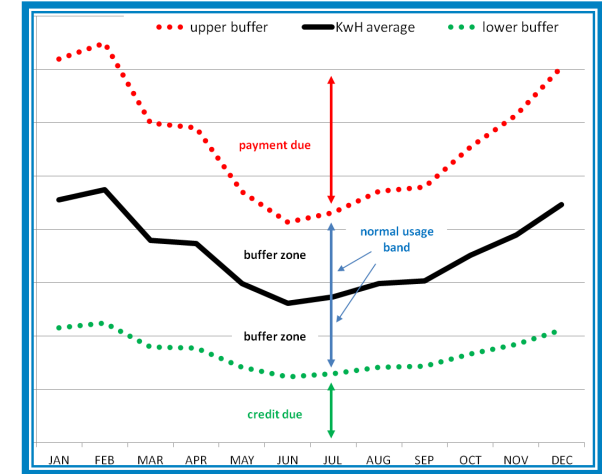

The **Utility Allowance** is an average of all homes in a LTG, with a buffer 10% above and below, thereby creating a "normal usage band".

This allowance is calculated monthly, taking into account seasonal changes that would affect energy usage.

Additionally, unoccupied homes and the highest/lowest 5% of usage in your LTG may be removed to help ensure a more fair average of monthly utility consumption.

Once you are moved into your home, Minol will send you an email to create your online account so you can pay online and monitor your billing history. www.minolusa.com

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If your monthly usage falls within the buffer zone you will pay nothing out of pocket (basic utilities are covered by BAH). If your usage falls above the normal usage band you will be responsible to pay for the difference. However, if you are a bit more conservative and your usage falls below, you may be eligible for a rebate!

To learn more, contact your local Neighborhood Management Office
NASWI: (360) 679-4241 • NBK: (360)598-5831 • NSE: (877)245-7370
Or visit us online: www.northwestmilitaryhousing.com

BANGOR FAMILY HOUSING — A Hunt Military Community™
BREMERTON FAMILY HOUSING — A Hunt Military Community™
KEYPORT FAMILY HOUSING — A Hunt Military Community™
CONSTITUTION PARK FAMILY HOUSING — A Hunt Military Community™
WHIDBEY ISLAND FAMILY HOUSING — A Hunt Military Community™

EQUAL HOUSING OPPORTUNITY

Minol
All that counts.

How to Read Your Minol Statement

Statements can be confusing. We have put together this helpful guide to make reading your statement as easy as possible.

Live Statement Example:

Minol — All that counts.

15280 ADDISON ROAD SUITE 100
ADDISON TX 75001-4503

Dear Resident: No payment is due at this time. A Payment is due only when your balance exceeds $25.00

JOHN SMITH
ADDRESS
BASE NAME, STATE ZIP

Account Number: 1234-123-123456-00

Billing Date	07/17/2012
Balance Due	$0.00
Payment Due Date	08/07/2012
Amount Due If Late	$0.00
Amount Enclosed	Do not pay

Electricity Statement

Account Number: 1234-123-123456-00
Customer Name: JOHN SMITH
Neighborhood: BASE NAME - NEIGHBORHOOD
Service Addr: ADDRESS
Profile: PROFILE NAME

Your New Statement
Last Month
Previous Balance $0.00
Payments $0.00
Previous Balance Forward $0.00
This Month - Billing Date 07/17/2012
Current Charges $0.00
Adjustments & Fees $0.00
Total New Charges This Month $0.00
New Balance $0.00

ELECTRICITY Service From 6/1/12 to 7/1/12 — Current Charges

Charge Description	Your Usage	Base Line	Upper Buffer	Lower Buffer	Difference	Rate	Amount
Electricity Per kWh	2,798	2,798.00	3,357.60	2,238.40	0.00	0.076500	$0.00
						Total ELECTRICITY charges	$0.00

Customer Service:
1-888-636-0493
(Mon - Fri 7am - 7pm CST)
info@minolusa.com

Access your account and pay your bill on-line at www.minolusa.com

Upper Buffer = 10% Above Base Line
Lower Buffer = 10% Below Base Line
Base Line = Average Usage Per Month by Group Type
Difference = Your Usage Compared to the Upper and Lower Buffer

Total New Charges This Month $0.00

MESSAGES: Take an electronic inventory of your house and unplug the appliances not in use.
(Phone chargers, electric toothbrushes, computers, etc.)

The graph below demonstrates how your current months Electric usage cost compare to the 10% buffer

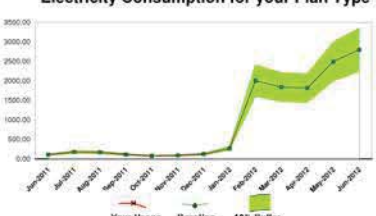| Lower Buffer $171.24	Average Usage $214.05	Upper Buffer $256.86
Credit Zone	Normal Usage	Charge Zone

$214.05
Your Usage Cost

Electricity Consumption for your Plan Type

Your Usage · Baseline · 10% Buffer

Meter Read Detail

Electricity Service From 6/1/12 to 7/1/12

MeterId	BeginRead	EndRead	Usage
32000506/3766502000310	18,074.00	20,872.00	2,798.00
		Total Usage	2,798.00

Your Electricity consumption summary -

Description	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
Your Usage	269.00	2009.00	1842.00	1819.00	2495.00	2798.00
Base Line	269.00	2009.00	1842.00	1819.00	2495.00	2798.00
Upper Buffer	322.80	2410.80	2210.40	2182.80	2994.00	3357.60
Lower Buffer	215.20	1607.20	1473.60	1455.20	1996.00	2238.40
Difference	0.00	0.00	0.00	0.00	0.00	0.00
Your Charge*	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

* Your Charge= Your EL Charge

Annotations

Example of remittance slip. This should be sent to Minol with your payment. If a Rebate is due to you, this portion will be your check.

Important: The amount due is accumulated. No payment is expected or rebate given until the $25 trigger amount set by your property is reached.

Statement activity since previous billing cycle.

As always, if you have any questions, do not hesitate to contact us. We are here to help!

Descriptions/Explanations.

This section will show the current charges in detail. Please note the service dates.

Current month comparison.

13 month consumption data.

Meter Reads for billing cycle.

Billing History.

Thank You
for your service