

# WHAT'S HAPPENING

Community Updates and Stories | SEPTEMBER 2018



## CARING. ENGAGED. LISTENING.

We are looking forward to hearing from you on our annual resident satisfaction survey on **October 2nd**.

The survey is all online this year, so please make sure we have your current email address on file. Unfortunately, .mil addresses will not work so we need an alternate address.

## SUMMER FEST WAS A HIT!

In case you missed it: we saw lots of residents come out to sample the fresh-grilled burgers and dogs. A DJ was spinning tunes and kids enjoyed the bouncy houses and other activities. Several folks even showed off their skills at the cornhole games.

Looking forward to more events where residents can mingle and enjoy themselves. Hope to see you there!



## CEL RESIDENT SATISFACTION SURVEY COMING ON OCTOBER 2ND

Your participation in the annual CEL Resident Satisfaction Survey is vital to ensure we know how you feel about all the things we do right and areas where we can improve.

This important survey (which is completely anonymous to ensure you can be as candid as you would like) will come directly to your email inbox. Do we have your current email address? We are aiming for 100% participation!

We'll be giving away some great prizes, too! Watch for more details on prizes and events in the coming weeks.

Thank you in advance for your participation.

## IMPORTANT DATES

### SEPTEMBER 5

Port of Bremerton Cruise In, 4-7PM at the Bremerton National Airport (8850 SW HWY 3). Car Show put on by The Saints Car Club, Port of Bremerton and The Airport Diner. Enjoy, music and prize drawings during the event.

### SEPTEMBER 8

Kitsap Septemberfest, 10AM at Kitsap County Sun Pavilion (1200 Fairgrounds Rd, Bremerton). Music, food, arcade, color guard - presented by Left, Right, Straight, raising money to further their mission of providing outdoor adventure for veterans

### SEPTEMBER 15

Keyport Fest, 10AM - 4PM. Small-town fun for all ages. Car show, local bands & performers, food & craft vendors. Fun, free kids' activities, including fishing derby (gear & instruction provided). Call (360)535-4043 for info.

### SEPTEMBER 27

Bells Across America, 9-10AM at the Keyport Naval Undersea Museum. A remembrance ceremony honoring our fallen service members.

### SEPTEMBER 29

2nd Annual Tropical Hawaiian Nights, 5-10PM, Best Western Silverdale Beach Hotel (3073 NW Bucklin Hill Rd, Silverdale). Hawaiian themed luau and benefit, and an evening of fun and friendship! Cost includes catering by Aloha Kitchen & entertainment by Kapana Pu'uwai and a hula show. (808)271-1283

### OCTOBER 6

Fall Clean-Up/CEL Kick-Off at Landings Central.



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)





## WARM WEATHER REMINDERS

Here are a few things to keep in mind during the summer months:

- **Roll up windows** and **lock doors** when you leave your car. Take a few moments to help make it harder for would-be thieves to take advantage of "crimes of convenience".
- School will be starting up again soon and that means there will be children walking to and from bus stops. You should always drive vigilantly, but please be sure to observe posted speed limits or 15MPH - whichever is LESS.
- Please remember to mow and tend to your fenced in back yards. If needed, give us a call at (888)335-3297 to find out what's available for you to use from the self-help maintenance area.
- **Window safety: help ensure the safety of your child by not letting them play near open windows. Remember: screens do NOT prevent falls.**



## BBQ SAFETY

Summer is grillin' season so here are a few tips to help ensure everyone is doing all they can do to grill safely...

Never operate your grill closer than 10 feet from your home, wooden fence or overhanging branches. Cooking food in the front yard or covered balconies/patios is prohibited. Store gas tanks safely and inspect them often for signs of damage or rust. Never leave your grill unattended while in use. If using charcoal, make sure coals are completely cold to the touch before discarding.

**As a reminder: tiki torches and fire pits are not permitted anywhere in the housing areas.**



## REMINDER: MAINTENANCE REQUESTS

We understand how frustrating it can be to not get a live person when you call the maintenance request line. Please **DO** leave a message: we have a phenomenal call-back rate and will get back to you as soon as possible.

Speaking of maintenance requests... The maintenance team will respond to requests within the following guidelines:

- **Emergency:** response within 15-60 minutes, work complete in a day
- **Urgent:** response within 24 hours, complete within three working days
- **Routine:** response within 24 hours, complete within five working days

Some examples of each:

- **Emergency:** gas leak, fire, electrical shocks/sparks, broken exterior door/windows, broken pipe, active leak in roof or walls, no heat (if below freezing outside)
- **Urgent:** overflowing toilet, no water or no hot water, no heat (if above freezing outside), clogged kitchen sink, refrigerator leaking or not working
- **Routine:** dripping faucet, stove burner inoperable, garbage disposal out, leaking dishwasher

Life threatening or other extreme emergency: call 911 first.

## NAVAL BASE KITSAP (The Landings)

Neighborhood Management Offices · M-F: 8AM-5PM; closed Sat-Sun  
 71 Olding Road (Landings Central)  
 Bremerton, WA 98312  
**(360) 394-7304**

Neighborhood Maintenance Office · M-F: 8AM-5PM; closed Sat-Sun  
 2765 Wencker Way (NOW OPEN right behind Landings Central!)  
 Bremerton, WA 98312  
**(888) 335-3297** (24/7 emergencies, too)

**Check out self-help maintenance to borrow yard tools and more!**

Visit us online: [www.thelandingskitsap.com](http://www.thelandingskitsap.com)  
 Like us on Facebook: [www.facebook.com/TheLandingsHousing](http://www.facebook.com/TheLandingsHousing)  
 Tweet Hunt Military: [twitter.com/huntmilitary](https://twitter.com/huntmilitary)



Your Landings Management Team: Jennifer Hyde, Community Manager; Darryn Achall, Maintenance Manager

